

FAQ Reopening

We're reopening! As of the 1st of July we've opened up our doors for you again. Here in the FAQ, you can find out what this means for your current 10-class pass or (year)membership and how you can prepare for your yoga class in the studio!

Covid-19 & my yoga class: how can I prepare?

To make sure that we can come together safely, we'd like to ask you to take a few things into account. Here you can find the most important considerations in a row:

- Are you ill or does your body show symptoms? Then please stay at home for a bit longer and attend a lovely class through our livestream!
- Please **disinfect** your hands upon arrival.
- If you want to use the props (bolsters, meditations cushions and blocks), please **bring a pillow case or a towel**.
- If possible, we'd love it if you **bring your own mat**. Don't have a mat of your own? Don't worry, you can borrow one of ours! Afterwards, please clean the mat and place it back on the rack.
- Our cafe remains closed for a little while longer, so **bring your own thermos bottle!** We'll prepare a nice pot of tea for you to tap, before or after class, that you can enjoy in our living room or beautiful garden.
- **Please be on time!** 5 Minutes before the start of the class your reservation expires. If you arrive any later than 5 minutes before the start of the class, then unfortunately you can't participate in the class. So make sure to arrive well in time so you can start your yoga practice peacefully. Can't make it? Please cancel your class in time, so that another yogi can have your spot!
- We appreciate it if you come to class **already changed into your yoga clothes**. If you're not able to change beforehand, then you're welcome to use our changing rooms (showers remain closed for a little longer). Our lockers and toilets are open!
- The **lotus flowers** on the floor indicate where you can put your mat. You can place your mat touching the lotus flower, keeping the flower in the center of the front short side of your mat. That way, we can keep our distance. Please place your mat at a flower as far forward as possible, so that your fellow yogi's can join behind you.
- **Bring something warm** for your Yin class or Savasana! We don't have blankets at the moment.
- **Just so you know:** if you're on one of the first 3 mats before the stage, you might be partly visible on the livestream. Wave to your mum!

Is it possible to replay livestream classes?

We only offer live classes through our livestream. Afterwards, the classes will no longer be available for replay. Since we'll have an extensive schedule with 40 live and livestream classes, we hope that you'll be able to attend the live classes at a moment that suits you!

Can I use a free class pass to attend a class?

Lovely that you got a free class pass! At this time it is not possible to attend classes using a free class pass, as it is only possible to attend classes by booking through the website.

Can I get something to eat or drink at De Nieuwe Yogaschool?

After your class, we'll have a nice pot of tea waiting for you. Other than that our hospitality section remains closed for the time being. As soon as possible, we'll offer tea, coffee and some nice snacks again.

Are the living room and garden open?

Yes, they are! You're very welcome to enjoy our living room and sunny garden before and after class and with 1,5 meter distance to your fellow yogis!

Do you still offer free meditations in the mornings and evenings?

At this time, we don't offer free meditations anymore as we have to control the amount of visitors to the school and mainly focus on classes in studio 1.

What does the re-opening mean for my current (year)membership or 10-class pass and your current online membership?

As you know, your (year)membership or 10-classpass has been frozen as from the 1st of April. If we are allowed to reopen again on the 1st of July, your membership or 10-classpass will be activated again automatically. That means no action required on your part!

Unlimited monthly membership

From the 1st of July, your membership and the automatic debit for the monthly fee will be reactivated again.

10-class passes & introduction cards

10-class cards and introduction cards will be extended with the period of time during which your card was frozen. Was your 10-class card valid up until the 31st of April, for example? Then you'll be able to use your card 31 more days from when we open again, most likely on the 1st of July. If your 10-class card already expired the card will have

disappeared from your account. Don't worry, we'll add a new card to your account if you for the period of time your card was frozen!

Year memberships

Your year membership will be extended by the period of time in which it was frozen. This means you'll be able to take classes for two more months after the original end date of your membership.

What will happen to my online membership?

Do you have an online membership? Then first of all, we want to thank you so much for your support while our physical doors were closed! The good news is that we will keep offering our live classes online, also after opening again! Therefore, you'll still be able to take online classes after we reopen as long as your membership is valid. A month after purchase your online membership ends automatically. If you also want to take part in the physical classes at our school, you can purchase a single class, 10-class pass or unlimited monthly membership. You'll be able to do so a week before the reopening.

Which classes can I take with my unlimited monthly membership, year membership or 10-class pass after the reopening?

With a unlimited monthly membership, year membership and 10-class pass, you'll be able to attend physical classes at our school again as soon as we reopen. Are you a member with us and do you have a unlimited monthly membership or year membership? Surprise: you'll also be able to attend classes online. Our online classes are included for our members for now as a thank you for your support!

I prefer to cancel my membership, how does that work?

Of course, there's always the option to cancel your monthly membership. To do so, please send an email to info@denieuweyogaschool.nl. The normal [Terms & Conditions](#) apply to cancelling your membership. The cancellation period is one whole calendar month. For this month, you will pay the regular membership fee. When you cancel before the 1st of July, your membership ends on the 1st of August. During the month July, you will be able to enjoy physical classes on location. Should we be prevented from opening in July by our government, then you will have the choice of a month of online classes or a month of physical classes as soon as we do open again.

I would like to keep my membership frozen, is that possible?

If you had a membership with us, then this membership will be reactivated on the 1st of July. It's not possible to keep your membership frozen. If you prefer not to do yoga at this time, then of course there is the possibility of cancelling your membership. You can read how that works in the previous question.